

Mercantile Information & Telecommunication Technology Co. LLC (MITTCO) is involved in supply and turnkey projects related to telecom, broadcast, satcom and surveillance systems. We source products and related knowledge from our long-standing manufacturing partners that are globally renowned in their respective domains. This is complemented with our in-house teams of engineering, marketing, supply chain and professional services, with a collective goal of achieving customer satisfaction.

We are committed to:

- Provide our customers with high quality products and services in a timely manner conforming to the agreed specifications and/or purchase order requirements. Liaise closely with our manufacturing partners and subcontractors to achieve the desired conformity requirements.
- Provide continual training to our employees so that they remain motivated and abreast with the developments in technology.
- Prevent injuries and ill health by eliminating or minimizing risks to the employees arising from our work activities. Involve the employees on matters affecting their personal health and safety.
- Provide and maintain safe test & measuring equipment and tools. Ensure that the employees and subcontractors using such tools are competent and given adequate training.
- Prevent pollution to the environment wherever possible and practical with the use of non-polluting techniques and practices. Involve the employees on environmental issues and ensure they understand their roles and responsibilities.
- Comply with all applicable statutory, regulatory and other requirements while fulfilling the above commitments.
- Communicate the QHSE Policy to the employees, customers, manufacturing partners, subcontractors and stakeholders.
- Improve continually the performance of management system which is based on ISO 9001:2008, ISO 14001:2004 and OHSAS 18001:2007 international standards.
- Review the QHSE Policy at regular intervals to ensure it remains aligned with the organization scope.

Anil

Anil Mehndiratta
General Manager

August 11, 2011